





VACCINE SAFETY NET

PRESENTATION OUTLINE



- What is the VSN and what are it goals
- VSN background
- Evaluation of websites
- Quick facts about the Network
- VSN outreach

- VSN based activities
- VSN visual identity and portal
- VSN Web Analytics project
- Why should I join?



The WHO established VACCINE SAFETY NET is a worldwide network of websites that provide reliable information on vaccine safety on the web.





To facilitate easy access to reliable, understandable, evidence-based information on the safety of vaccines for internet users, regardless of their geographic location and language

- □ To **Collaborate** at an international level to increase awareness about vaccines, reduce vaccine hesitancy and strengthen confidence in vaccines by:
 - seeking to better understand internet users' needs, behaviours and preferences;
 - providing reliable information tailored to users' needs;
 - communicating vaccine safety information through a diversity of digital channels.

VSN BACKGROUND



- Established in 2003 to counterbalance groups using the internet to question the utility of vaccination and websites providing unbalanced, misleading and alarming vaccine safety information
- A global network of websites, assessed by WHO, that provides reliable information on vaccine safety worldwide
- Key player: the GACVS, who defined the criteria for good information practices against which each website is evaluated

EVALUATION OF WEBSITES

- □ Websites are evaluated based on established criteria related to:
 - Website's credibility and content (mandatory)
 - Website's accessibility and design (desired)
- Process: candidate organizations can self-nominate or be nominated
- □ Preliminary screening: inclusion versus exclusion criteria





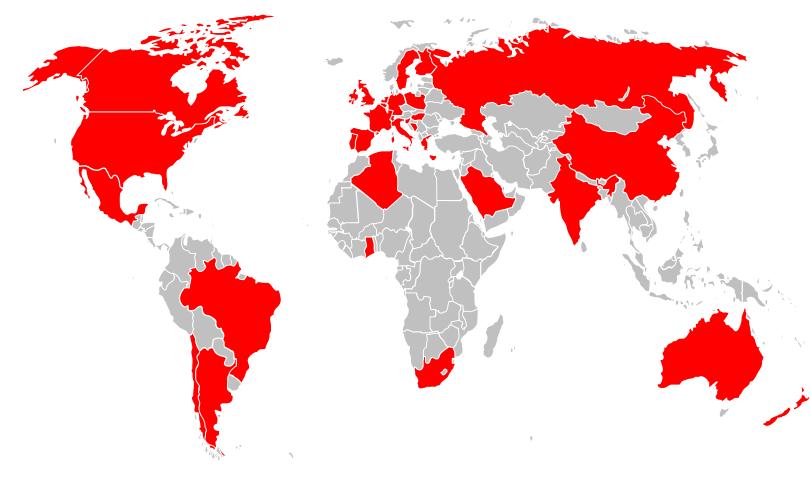
- INCLUSION: must meet 6 criteria, such as 1. Public health focus 2. If registration is required, must be free 3.
 Contain vaccine safety information 4. Contain evidence-based information 5. Provides balanced information as defined by VSN: "unbiased information that presents all reasonable sides of a controversial issue in a fair way."
 Professional in its presentation (writing, structure, navigation)
- EXCLUSION: Corporate websites and websites that are not updated regularly are excluded.
- FORMAL SCREENING: Completed by experimented assessors and monitored by the VSN Secretariat

QUICK FACTS ABOUT THE NETWORK



- The VSN network: 75 websites, from 34 countries across 6 WHO regions, providing information in 24 languages
- **20 candidates** websites have been evaluated lately:
 - ✓ 9 are working on the implementation of their recommendations (Israel, Philippines, Switzerland, Tanzania, Turkey x 2, USA, Uzbekistan, Zimbabwe)
 - ✓ 11 requested additional time to implement recommendations (Albania, Estonia, Indonesia, Kenya, Malaysia, Nepal, Philippines, Serbia, Sri Lanka, Tanzania x2)
- □ 1 additional websites requested to join: Poland

VSN OUTREACH September 2019



VSN members: 75 from 34 countries providing reliable vaccine safety information in 24 languages

Country	N° of websites
Algeria	1
Argentina	3
Australia	5
Belgium	3
Bosnia and Herzegovina	2
Brazil	1
Canada	10
Chile	1
China	1
Croatia	1
European Union*	1
Finland	1
France	2
Germany	5
Ghana	1
Greece	1
Hungary	1
India	1
Ireland	1
Italy	3
Kingdom of Bahrain	1
Mexico	1
Netherlands	1
New Zealand	1
Poland	1
Portugal	1
Russian Federation	1
Saudi Arabia	1
Slovenia	1
South Africa	1
Spain	3
Sweden	1
Switzerland	3
United Kingdom	3
United States of America	10

VSN BASED ACTIVITIES



- VSN Visual identity
 - ongoing inclusion on members homepage, participate to cross linking strategy to improving Google ranking of VSN members' websites

Portal management

- Members knowledge and information sharing
- Collaboration on topics of interest
- Members' user survey and redesign plan
- Research projects
 - Web analytics
 - Plan for ongoing opinion surveys implemented across the Network
- Partnerships with global digital platforms
 - VSN referenced by Pinterest
- Innovation hub
 - Development of a vaccine safety chatbot

- Multilanguage roster of scientific reviewers
 - Call for volunteers to assist with evaluation of candidates
- Partners' collaborations
 - VSN-CDC digital vaccine safety information package
 - GAVI Be:Cause
- VSN & Social media
 @VaccineSafetyN



VSN VISUAL IDENTITY



PURPOSE

- Signal to visitors that the website meets the Vaccine Safety Net criteria
- **Promote** the Network and its members

USE

- □ Solely owned by the World Health Organization
- Can only be used by organizations whose websites have been validated by WHO as meeting the GACVS criteria for good information practices





VSN Social Media – @VaccineSafetyN





Replying to @WHO_VSN @VaccinesToday and 29 others Make sure you get your vaccine information from

reputable sources.

Look for the VSN member logo to make informed decisions from reliable evidence-based information.

net

Get the facts, get the vaccine. **#VaccinesWork**

- Dedicated to communicating about the facts and benefits of vaccines by identifying local trustworthy information in different languages.
- The accredited symbol for reliable vaccine information online.



VSN PORTAL – www.vaccinesafetynet.org

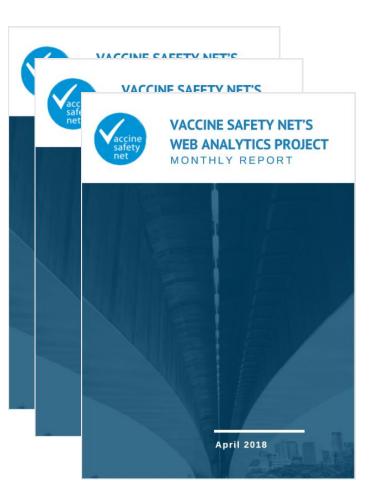




- The portal serves as the VSN's hub on the Internet with the following characteristics/goals:
 - A portal with a combined public and members-only area of the website.
 - Present and promote VSN
 - Present, promote and support the VSN members and their work
 - Facilitate and encourage exchange and collaboration among VSN members and relevant stakeholders

VSN WEB ANALYTICS PROJECT





□ Start implementation: May 2017

□ First report: November 2017

□ Websites contributing: 30

□ Call for new contributors

□ Discuss way forward

Collect, manage, analyze, interpret, formulate and propose to WHO and VSN members data driven vaccine safety information and communication strategies

WHY SHOULD I JOIN?



- My website will be assessed by WHO against GACVS criteria for good information practices and recommendations will contribute to enhance my website's as per the latest standards
- As member of the VSN, my website will be listed on the WHO website and the VSN portal (credibility & visibility) and regularly be promoted on social media through the @VaccineSafetyN twitter account
- I will be allowed to display the VSN banner as seal of verified vaccine safety information posting this banner on my homepage will contribute to a cross-linking strategy, which affects the ranking of my website on google search
- As member of the VSN, I will have access to centralized, most up to date, vaccine safety information that I will be able to re-use on my own website and share it with my audience
- As member of the VSN, I will be able to exchange with worldwide stakeholders, have access to the latest best practices and guidance on how best communicate the safety of vaccine, participate in network-based projects on vaccine safety information and communication strategies

